



Ultragard™

THE ULTIMATE
POLYSILAZANE
COATING

AFTERCARE GUIDELINES

Please read these important guidelines carefully.

Thank you for selecting Autotec's Ultragard, an extraordinary coating system, combining the world's most advanced Nano-Polysilazane technology with market-leading interior protection. Caring for your car with Ultragard applied is simpler than ever, but a regular maintenance routine remains essential to protect your investment.

Follow the advice in these guidelines and your car will maintain its as-new condition for many years to come.

INTRODUCING

Autotec
MANAGED PROGRAMME

SEE BACK FOR DETAILS



**MADE IN
BRITAIN**

CARING FOR YOUR ULTRAGARD EXTERIOR COATING

There is a great deal of misinformation circulating about ceramic and glass coatings, and one myth in particular deserves to be addressed: the belief that a coated car requires no further care. The truth is quite the opposite. All coatings, including Ultragard, require proper care and regular maintenance.

COLLECTING YOUR CAR

- 1 - The car is dry to the touch and can be driven away as soon as the coating has been applied.
- 2 - The curing time for the coating is 24 hours.

THE FIRST SEVEN DAYS

- 1 - If the car gets wet during the drive home or within the first week, do not allow water droplets to dry on the surface of the coating. Dry the car with a microfibre cloth.
- 2 - If the car picks up dirt during this period, hose it down with water and dry with a microfibre cloth.

PROTECTIVE SHIELD LAYER

- 1 - Your new **Ultragard** coating comes with a 5-year Guarantee that can then be extended to a 10-year Guarantee if you enrol in (and commit to the conditions of) Autotec's Managed Programme. Please refer to the Guarantee page for complete information.
- 2 - We recommend applying an additional layer of protection to your **Ultragard** coating. Applying a Protective Shield Layer, with the use of either **Liquid Shield** or **Nano Shield**, will prevent the elements from directly impacting the coating and effectively extend its lifespan.
- 3 - If you selected **Ultragard**, you will have received a free 80ml sample bottle of **Autotec's Nano Shield** along with an **Autotec Microfibre Cloth** as a handover gift. We strongly recommend you apply the **Nano Shield** to your vehicle, either after an initial wipe down or immediately following the first full wash after 7 days. Please make sure that you follow the simple application instructions on the label.

ON-GOING CARE

- 1 - Ensure that you wash your car on a regular basis. Once a week is optimal. You do not need to use shampoo; simply hose the car down and then dry it with a microfibre cloth. We recommend using **Autotec's Arid Microfibre Drying Towel** for even quicker and easier water

removal. If you wash your car regularly, this will be enough to keep it looking immaculate.

- 2 - After the first 7 days, you may use shampoo if needed. Any brand of pH-neutral shampoo/wheel cleaner can be used without adversely affecting the coating. It is recommended however, to use shampoo only if the car is particularly dirty or has not been washed in a while. For optimal results, we recommend **Autotec's Wash & Wax Shampoo**.

- 3 - For people living in a condominium where access to water is limited, we recommend **Autotec's Express Detailer**. It is a water-free car wash and detailer that makes cleaning your car a quick and simple process. Simply spray and wipe, and it delivers a beautiful streak-free finish while adding an extra layer of protective wax.

An ideal ongoing aftercare routine would be to wash with water, and then, once every 2 or 3 washes, use **Autotec's Express Detailer** instead of the regular water wash. You can use it even if the car is quite dirty; the microfibre cloth used will get black with dirt, which is nothing to worry about, as the **Ultragard** coating is scratch resistant and is not as susceptible to swirl marks as an unprotected car would be.

- 4 - Always remove bird droppings as soon as you notice them, ideally within 24 hours. While **Ultragard** will protect the surface of your car against the corrosive effects of bird lime for an extended period, typically up to one week, leaving droppings on the coating for longer may result in marks in the coating.

- 5 - The coating will retain its brilliant shine, so you will not need to wax or polish your car again. However, if you enjoy waxing your car, you can still do so. Always use a wax that is applied by hand. Do not apply polish with a buffing machine. We recommend **Autotec's Luxury Carnauba Wax** or **Autotec's Rapid Spray Wax**, which offer an extra layer of protection with an exceptional high-gloss finish. They will last for approximately 5 to 6 weeks and will eventually wash off; the coating will remain, still protecting your car.

6 - Never use a canvas car cover to “protect” your car. It does an incredible amount of damage to the car’s paintwork and even damages the coating.

HYDROPHOBIC PROPERTIES

1 - The coating has excellent hydrophobic properties. Water sheets off as the vehicle is hosed down with a slow hose, while rain creates a pronounced beading effect.

These effects are not covered by the Guarantee and will diminish over time, depending on how you look after your car, and this may also be indicated by a reduction in the surface’s silky smooth feel.

2 - The diminishing of these effects does not mean that the coating is no longer present or functioning as intended. It simply indicates that microscopic (primarily iron) dust particles and other contaminants have adhered to the coating, reducing the hydrophobic sheeting and beading performance.

To restore the hydrophobic properties, simply remove these contaminants. This can be achieved by washing the car normally and then treating it with a clay bar, which will remove all contaminants and instantly restore the original shine and sheeting/beading effects.

The coating will then appear as if it is brand new and perform just as it did when first applied.

We recommend using **Autotec’s Clay Bar** annually or whenever you notice that the coating on your car is not as smooth as usual. Use maximum once a year.

3 - To ensure that the hydrophobic effect is maintained for as long as possible, we recommend using **Autotec’s Express Detailer** as previously mentioned, together with **Autotec’s Liquid Shield** or **Autotec’s Nano Shield**.

Both **Liquid Shield** and **Nano Shield** are polysiloxane-based protective sealants that cure and function as highly efficient Protective Shield Layers. **Liquid Shield** protects the car for up to three months, while **Nano Shield** offers 9 to 12 months of additional protection.

Both provide an enhanced shine and incredible hydrophobic properties, and can both be applied to the entire car, including glass surfaces.

Frequent application of **Liquid Shield** or **Nano Shield** will significantly prolong the lifespan of your coating, extending it beyond the 5-year Guarantee.

WATERMARKS

1 - Watermarks may appear on the surface of the coating, but should be easily wiped away with a damp microfibre cloth if you wash your car regularly. Check for watermarks on a regular basis and they will not become an issue. Avoid letting watermarks stay on the surface for an extended period, especially if the car is parked directly in the sun. If the car is neglected and watermarks become “baked on” they can become more difficult to remove. We recommend **Autotec’s Blemish Remover** or **Autotec’s Water-mark Remover** to remove watermarks by hand.

2 - **Never machine polish the car** as this could potentially damage or even remove the coating. Please contact your Dealership/Autotec Centre if you have any doubts or concerns.

3 - **Please note:** The build-up of contaminants and watermarks is not covered in either Guarantee.

FABRIC PROTECTOR (IF PURCHASED)

1 - **Autotec’s Fabric Protector** ensures that food and drink spills will not penetrate the fibres of the fabric, effectively making it stain-proof.

2 - Always clean beverage spills as soon as possible. If a spill is allowed to dry, use a microfibre cloth and some soapy water to remove the spill with a dabbing motion. We recommend using **Autotec’s Universal Cleaner** for optimal results.

3 - The cleaned area will still be protected, as the cleaning process will not remove the protection.

LEATHER PROTECTOR (IF PURCHASED)

1 - The points outlined above for fabric protection apply equally to leather protection.

2 - Leather is a natural material and requires regular maintenance. Clean the interior leather elements of the car as needed. You will discover that cleaning the leather is quite effortless due to the coating. We recommend using **Autotec’s Leather Cleaner**, which is specially formulated to work with, and preserve, the coating.

3 - The harsh sun will, over time, begin to dry out your leather seats and interiors, potentially leading to cracking. To prevent this, regular use of **Autotec’s Leather Restorer** will not only extend the life of the leather coating, but will also help keep your leather soft and supple, ensuring it looks and smells like new.



TERMS & CONDITIONS

10-YEAR EXTERIOR GUARANTEE

The Ultragard managed 10-year Guarantee is only valid if the coating was applied at a partner Dealership or an authorised Autotec Centre and by a certified technician.

If, during an annual inspection and within the 10-year Guarantee period, there is noticeable overall or panel-specific colour fading or oxidation of the exterior paintwork, this Guarantee entitles the vehicle owner to have the situation fully rectified and/or the vehicle fully re-treated free of charge as determined by the servicing technician. A full re-treatment is the maximum limit of the Guarantee offered and cannot be substituted for cash or goods in any form.

The managed 10-year Guarantee is transferable upon the private resale of the vehicle, with the remainder of the Guarantee period starting from the date of the original treatment. The new owner must register their interest with the original Dealership/Autotec Centre within 30 days.

This 10-year Guarantee is contingent upon an annual inspection and maintenance, as well as the shampoo used to wash being a pH-neutral car shampoo. Please refer to the Aftercare Guidelines for further information.

This Guarantee specifically excludes:

- Manufacturing defects and manufacturer paint defects.
- Damage resulting from accidents or vandalism.
- Marks made by stone chippings.
- Marks left by bird droppings/lime and insect remains (must be removed within 24 hours of being deposited).
- Damage from paint or industrial oil or chemical spillages.
- Scratches resulting from the use of an automatic car wash.
- Wear caused by the use of a canvas car cover.
- Use of a rubbing compound or abrasive polish applied by hand or with a mechanical buffing machine.
- Damage from volcanic ash, lava or subsequent pollutants.
- Diminishing of the coating's hydrophobic properties.
- Alteration or modification of the vehicle's painted surfaces.
- Application over PPF (paint protection film) or vinyl wrap coverings.
- Wilful neglect and the long-term build-up of acid rain deposits or marks.

This Guarantee does not cover metal-plated trims including chromium areas, alloy wheels, or soft-top cabriolet roofs.

The Guarantee does not cover any area of the car that is repaired or replaced as a result of accidental damage or vandalism, unless those areas are repaired and then retreated (at the owner's cost) by their Dealership/Autotec Centre and by a fully qualified technician.

This Guarantee is supplementary to and does not impact your statutory rights as a consumer. In the unlikely event of the closure of your Dealership/Autotec Centre, please contact Autotec (contact information provided on the reverse side) who will guide you to the nearest alternative.

5-YEAR EXTERIOR GUARANTEE

Even if the owner does not participate in the Managed Programme, the coating is automatically covered by a market-leading 5-year Guarantee. Please note that the Guarantee is non-transferable.

The Guarantee covers noticeable overall or panel-specific colour fading or oxidation of the exterior paintwork or any treated surface.

The Guarantee excludes all of the same items as outlined in the list of exclusions for the 10-year Guarantee.

Please note: the accumulation of surface contaminants, such as watermarks on the coating's surface, can occur if the car has not been regularly washed or if its maintenance has been neglected. However, there is no need to worry if the surface becomes contaminated, as the coating will remain in place underneath the contamination, still protecting the car for the duration of this Guarantee.

The cleaning of these contaminants, however, does not fall under this Guarantee. Your Dealership/Autotec Centre will be pleased to assist you in removing the contaminants, but be aware that this service is not provided free of charge. An estimate will be provided upon inspection of the car.

1-YEAR INTERIOR GUARANTEE

Both the Fabric Protector and Leather Protector come with a 1-year Guarantee, which, once again, is non-transferable. If there are any "permanent" stains on the leather or fabric seating or carpets due to spills of water, coffee, soft drinks, or milk, etc., your Dealership/Autotec Centre will commit to cleaning the soiled area and reapplying the protective treatment, free of charge, if required.

This Guarantee specifically excludes:

- Leather or fabric interior damage caused by sharp or blunt objects that scratch, scuff, or tear the seats.
- The stitching area of leather upholstery.
- The interior headlining, which will not have been treated.

Owner's wilful neglect, in general, as determined by the servicing technician, will invalidate this Guarantee.

Autotec™ MANAGED PROGRAMME

Make sure your 10-year guarantee stays valid by committing to one simple annual check-up at your Dealership or Autotec Centre.

Unlike the vast majority of the competing 'ceramic' coating brands on the market today, Ultragard needs to be applied only once. The unique Nano-Polysilazane technology is so durable that it never has to be reapplied for the entire duration of the Guarantee.

It is important, however, that you regularly look after the coating, and we urge you to take an active role in its maintenance. In addition to your regular care, Autotec has created an annual Managed Programme to remove the worry and hassle for you. Simply bring your car back to your Dealership or authorised Autotec Centre once a year. Let them remove any contamination that the coating may have accumulated during the preceding year, and reapply a new 'Protective Shield Layer' that will help protect the base coating and extend its life.

In most instances, the Dealership/Autotec Centre will only need the car for two or three hours, and your car will be handed back to you looking as good as the day it was coated.

10-YEAR MANAGED PROGRAMME GUARANTEE OVERVIEW

The 10-year Guarantee is contingent on the car owner's commitment to participating in Autotec's Annual Managed Programme.

Non-participation, or failure to comply with the Terms and Conditions, downgrades cover to a still market-leading 5-year, owner-maintained Guarantee.

The owner has 30 days from the date of the application/release to register their commitment to participate in the Managed Programme.

Participants should return their car for an annual inspection and maintenance at their Dealership/Autotec Centre within 30 days of the anniversary of the original application. Returning later than this may incur additional charges depending on the condition of the car.

During each annual inspection visit, the car will be decontaminated and the Protective Shield Layer reapplied, leaving the coating looking as good as the day it was first applied.

Each annual visit will incur a minimal cost to cover the work undertaken.

For further information about Ultragard or to download the Terms and Conditions of Autotec's respective 10-year or 5-year Guarantees, simply scan the QR code and visit our website.



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